
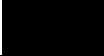





		Service Indicators Kilkenny Local Authorities			2007			
		Kilkenny County Council						
		Kilkenny Borough Council						
		Agreed combined totals entered nationally						

Service Category	Indicator	Indicator Details					
A&C: Art & Cultural	A&C Arts and Cultural Services		KCC	KBC	2007		2006
	A&C.1	Arts Grants					
		- number of arts grants paid	40	21	61		42
		- total value of arts grants paid per 1,000 of population (includes Arts Festival, excludes Theatre)	1240	3093	1419		157000

Participation & Cooperation	CP	Community Participation & Cooperation - Your Local Authority	KCC			
			KBC	2007	2006	
	CP.1	Percentage of local schools involved in local Youth Council/ Comhairle na N-Óg (County & City)	56	n/a	56	35

C: Corporate Issues		C Corporate Issues		KCC	KBC	2007	2006
C.1	Percentage of working days lost to sickness absence through						
	- certified Leave	4.11	9.02	4.97		4.32	
	- uncertified Leave			0.72		0.54	
C.2	Expenditure on Training & Development as a percentage of total payroll costs	4.59	2.18	4.23		4.38	

E: Environmental Services	E:	Environmental Services				
			KCC	KBC	2007	2006
		Water				
	E.1	% of River channel which is:				
		a unpolluted	51.3		EPA/LGCSB in	EPA/LGCSB
		b slightly polluted	39.9		EPA/LGCSB in	EPA/LGCSB
		c moderately polluted	8.25		EPA/LGCSB in	EPA/LGCSB
		d seriously polluted	0.55		EPA/LGCSB in	EPA/LGCSB
	E.2	% drinking water analyses results in compliance with stationary requirements with regards to				
		a public schemes			EPA/LGCSB in	EPA/LGCSB
		b private schemes (where appropriate)			EPA/LGCSB in	EPA/LGCSB
		Fire Service				
	E.3	Average time, in minutes to Mobilise fire brigades in				
		a full time stations			0	n/a
		b part time stations	5.81		5.81	5.63
	E.4	Percentage of attendances at scenes where				
		first attendance is at scene within 10 minutes	41.71		41.71	45.56
		first attendance is at scene after 10 minutes but within 20 minutes	45.02		45.02	41.39
		first attendance is at scene after 20 minutes	13.27		13.27	13.05
	E.5	Fire Prevention - Total number of fire safety certificate applications				
		- received	221		221	231
		- processed	242		242	221
		Waste Management				
	E.6	Percentage of houses provided with segregated waste collection	n/a	100	100	100
	E.7	Household waste collected which is sent for recycling				
		- tonnage	3511	203.89	3658	3708
		- percentage of household waste collected	22.19	50	23.1	24.6
	E.8	Household waste collected which is sent to landfill				
		- tonnage	12162	288.36	12162	11390
		- percentage of household waste collected	76.88	50	76.9	75.4

E.9	Recycling facilities	KCC	KBC	2007	2006
	Glass - number of Bring Sites	40		40	42
	Glass - number of Civic Amenity Sites	3		3	3
	Glass - Total Number of Facilities	43		43	45
	Glass - Total number of Locations (per 5000 of pop)	2.46		2.46	45
	Glass - Tonnage of waste collected for recycling	1651		1651	1538
	Cans - number of Bring Sites	40		40	41
	Cans - number of Civic Amenity Sites	3		3	3
	Cans - Total Number of Facilities	45		43	44
	Cans - Total number of Locations (per 5000 of pop)	2.57		2.57	44
	Cans - Tonnage of waste collected for recycling	121.33		121.3	124.27
	Textiles - number of Bring Sites	1		1	1
	Textiles - number of Civic Amenity Sites	1		1	1
	Textiles - Total Number of Facilities	2		2	2
	Textiles - Total number of Locations (per 5000 of pop)	0.11		0.11	2
	Textiles - Tonnage of waste collected for recycling	87.83		87.83	5.57
	Batteries - number of Bring Sites	75		75	67
	Batteries - number of Civic Amenity Sites	1		1	1
	Batteries - Total Number of Facilities	76		76	68
	Batteries - Total number of Locations (per 5000 of pop)	4.34		4.34	68
	Batteries - Tonnage of waste collected for recycling	10.55		10.55	253.79
	Oils - number of Bring Sites	7		7	0
	Oils - number of Civic Amenity Sites	1		1	1
	Oils - Total Number of Facilities	8		8	1
	Oils - Total number of Locations (per 5000 of pop)	0.46		0.46	1
	Oils - Tonnage of waste collected for recycling	1.97		1.97	1.57
	Other Categories - number of Bring Sites	17		17	1
	Other Categories - number of Civic Amenity Sites	3		3	1
	Other Categories - Total Number of Facilities	20		20	2
	Other Categories - Total number of Locations (per 5000 of pop)	1.14		1.14	2
	Other Categories - Tonnage of waste collected for recycling	2709.46		2709.5	1297.63

	E.10	Litter Prevention and Environmental Enforcement	KCC	KBC	2007	2006
		Litter - number of Litter Wardens				
		Total number of full-time litter wardens	2	1	3	3
		Total number of part-time litter wardens	13	0	13	13
		Total number of litter wardens (both full and part-time)	0.95	0.58	16	16
		Number of on-the-spot fines	152	95	247	274
		Number of prosecution cases taken because of non-payment of on-the-spot fines	2	26	28	0
		Number of prosecutions secured	2	9	11	8
		Percentage of areas within the local authority that are				
		- unpolluted/Litter free	14		TES to enter	14
		- slightly polluted with litter	36		TES to enter	36
		- moderately polluted with litter	45		TES to enter	45
		- significantly polluted with litter	5		TES to enter	5
		- grossly polluted with litter	0		TES to enter	0
	E.11	Environment complaints & Enforcement				
		pollution cases subject to complaints	1080	124	1204	1371
		number of complaints investigated	1080	124	1204	1371
		number of enforcement procedures taken	138	0	138	117
	E.12	Percentage of Schools participating in environmental campaigns				
		- primary schools (77)	53		53	51
		- secondary schools (17)	75		75	53

H: Housing	H: Housing	KCC	KBC	2007	2006
	H.1 Housing Vacancies				
	a Total no. of dwellings in local authority stock		532	1770	1715
	b Overall % of dwellings that are let		91.54	93.43	96
	c Overall % of dwellings that are empty		8.46	6.57	4
	d % of empty dwellings subject to major refurbishment schemes		4.89	20.69	35.3
	e % of empty dwellings unavailable for letting		8.27	76.08	60.9
	f % of empty dwellings available for letting		0.19	23.92	39.1
	H.2 Average time taken to relet dwellings available for letting (in weeks)		2	2.18	1.88
	H.3 Number of repairs completed as a % of the number of valid repair requests received		3	56.43	75.78
	H.4 Avg time taken to inform applicants of local authority's decision on applications for				
	a - the shared ownership housing scheme (in days)		n/a	23.63	7
	b - housing loans schemes (in days)		n/a	19.63	13.5
	c - local authority housing (in days)		43.49	43.49	15
	H.5 Traveller Accommodation				
	Total number of traveller families accommodated as a % of the targets set in the local traveller accommodation program	30.7		53.85	200

L: Library Services		L	Library Services	KCC	KBC	2007	2006
	L.1		Public Opening Hours				
			- average number of opening hours per week for full-time libraries	35.5		35.5	35
			- average number of opening hours per week for part-time libraries	25.6		25.6	23
	L.2		Number of registered library members	21733		21733	21116
	L.3		Number of items issued per head of population (county / city wide) for				
			(a) Books	295337		295337	284176
			(b) Other Items	26638		26638	20776
	L.4		Percentage of libraries that offer Internet access to the public	100		100	100
	L.5		Number of Internet sessions provided	31364		31364	20671

M: Motor Tax	M	Motor Taxation	KCC	KBC	2007	2006
	M.1	Number of Motor Tax applications which				
	a	- which are dealt with over the counter	75873		75873	65671
	b	- are dealt with by post	20096		20096	14647
	c	- are dealt with in other ways (e.g. online, by telephone)			VRU/LGCSB ii	0
		Percentage of Motor Tax transactions which				
	a	- are dealt with over the counter	79		79.06	82
	b	- are dealt with by post	21		20.94	18
	c	- are dealt with in other ways (e.g. online, by telephone)	0		0	0
	M.2	Number of postal applications which are dealt with (i.e. disc/driver licence issued) from receipt of the application				
	a	On Same Day	7040		7040	6082
	b	On Third Day or Less	9643		9643	5288
	c	On Fifth Day or Less	1859		1859	1013
	d	Over Five Days	1554		1554	2264
		% of Postal applications which are dealt with (i.e. disc/driver licence issued) from receipt of the application				
	a	On Same Day	35		35.04	42
	b	On Third Day or Less	48		47.98	36
	c	On Fifth Day or Less	9		9.25	7
	d	Over Five Days	8		7.73	15
	M.3	Public opening hours - average no. of opening hours per week 9.30am -4.00pm Monday to Friday	34.1		34.16	32.5

Planning & Building Control	P	Planning and Building Control	KCC	KBC	2007	2006
	P.1	Planning Applications - Decision-Making				
		Individual Houses				
		- number of applications decided	796	8	804	753
		- number of decisions which were decided within 8 weeks	434	6	440	378
		- number of decisions which required submission of further information	362	2	364	375
		- number of decisions where an extension of time was agreed by applicant	0	0	0	0
		- average length of time taken (in days) to decide a case where further information was sought	78.52	80	79	79
		- % of grants	62.94	50	62.81	70.25
		- % of refusals	37.06	50	37.19	29.75
		- % of cases where the decision was confirmed by An Brd Pleanala	62.5	0	62.5	77.27
		- % of cases where the decision was reversed by An Brd Pleanala	37.5	0	37.5	22.73
		New Housing Development				
		- number of applications decided	79	7	86	141
		- number of decisions which were decided within 8 weeks	47	4	51	69
		- number of decisions which required submission of further information	32	3	35	71
		- number of decisions where an extension of time was agreed by applicant	0	0	0	1
		- average length of time taken (in days) to decide a case where further information was sought	80.03	81	80	104
		- % of grants	36.71	28.57	36.05	55.32
		- % of refusals	63.29	71.43	63.95	44.68
		- % of cases where the decision was confirmed by An Brd Pleanala	90.91	0	90.91	89.74
		- % of cases where the decision was reversed by An Brd Pleanala	9.09	0	9.09	10.26
		Other: Not requiring EIA				
		- number of applications decided	1286	106	1392	1260
		- number of decisions which were decided within 8 weeks	1018	72	1090	897
		- number of decisions which required submission of further information	264	34	298	363
		- number of decisions where an extension of time was agreed by applicant	4	0	4	0
		- average length of time taken (in days) to decide a case where further information was sought	78.66	78.24	79	78
		- % of grants	93	81.13	92.1	91.68
		- % of refusals	7	18.87	7.9	8.32
		- % of cases where the decision was confirmed by An Brd Pleanala	78.79	87.5	80.49	80.49
		- % of cases where the decision was reversed by An Brd Pleanala	21.21	12.5	19.51	19.51
		Other: Requiring EIA				
		- number of applications decided	3	1	4	18
		- number of decisions which were decided within 8 weeks	1	0	1	8
		- number of decisions which required submission of further information	2	1	3	9
		- number of decisions where an extension of time was agreed by applicant	0	0	0	1
		- average length of time taken (in days) to decide a case where further information was sought	106.5	107	107	98
		- % of grants	66.67	0	50	77.78
		- % of refusals	33.33	100	50	22.22
		- % of cases where the decision was confirmed by An Brd Pleanala	100	0	100	100
		- % of cases where the decision was reversed by An Brd Pleanala	0	0	0	0

P.2	Planning Enforcement					
	- total number of cases subject to complaints that are investigated	180	43	223		243
	- total number of cases subject to complaints that are dismissed	0	1	1		5
	- total number of cases subject to complaints that were resolved through negotiations	44		44		210
	- number of enforcement procedures taken through warning letters	87	16	103		124
	- number enforcement procedures taken through enforcement notices	89	7	96		146
	- number of prosecutions	12	0	12		13
P.3	Public Opening Hours - ave number of opening hours per week	35	40	37.5		37.5
P.4	Consultations					
	- number of pre-planning consultation meetings held	1577	269	1653		2070
	- average length of time (in days) from request for consultation with local authority planner to actual formal meeting for pre planning consultation	17.5	4	17		17.25
P.5	Buildings inspect as % of new buildings notified to local authority	20.4		20.4		12.7

Rec: Recreational	Rec	Recreational Services	KCC	KBC	2007	2006
	Rec.1	Number of children's playgrounds				
		- directly provided by the local authority	8	0	8	7
		- facilitated by the local authority	3	1	4	3
	Rec.2	Number of visitors to local authority facilitated swimming facilities		1.65	1.65	103721

Collection	Rev	Revenue Collection	KCC	KBC	2007	2006
	Rev.1	House Rent				
	a	Amount collected at end of year as a percentage of amount due	89	89	89	85
	b	Percentage of Arrears				
		- (i)4 - 6 weeks old	11	7	9	5
		- (ii) 7 - 12 weeks old	16	11	14	14
		- (iii) more than 12 weeks old	64	65	65	74
	Rev.2	Housing Loans				
	a	Amount collected at end of year as percentage of amount due	87	93	87	90
	b	Percentage of Arrears				
		- (i)1 month old	7	4	7	7
		- (ii)2 -3 months old	8	5	8	6
		- (iii) more than 3months	81	89	81	87
	Rev.3	Commercial Rates				
		- amount collected at year end as a percentage of amount due	98	98	98	71
	Rev.4	Refuse Charges				
		- Percentage of households paying refuse charges at year end	0	100	100	100
	Rev.5	Non-Domestic Water Charges				
		- Amount collected at year end as a percentage of amount due	58	74	60	49.7

R:Roads		R Roads	KCC	KBC	2007	2006
see EM	R1	Local and Regional roads surface dressed per annum (square meters)	795398		795398	796881
		Percentage of Local and Regional roads surface dressed per annum	6.03		6.03	6.039